

General Terms and Conditions

1. Organiser

1.1. This event is organised by:

- JCI Leuven npo
- BE 0411.897.533
- Désiré Mellaertsstraat 100, 3010 Leuven, Belgium

(hereinafter: "the Organiser")

1.2. The Organiser is responsible for organising the Belgian delegation to the JCI European Conference 2027 in The Hague, including the optional pre-tour in Amsterdam.

2. Scope

2.1. These general terms and conditions apply to every registration for participation in the Belgian delegation and the optional pre-tour.

2.2. By registering via the online form, the participant expressly agrees to these terms and conditions.

3. Registration and payment

3.1. Registration is made via the online registration form. After registration, the participant receives an invoice. The registration constitutes a binding payment commitment.

3.2. The invoice must be paid within 30 days of the invoice date.

3.3. Registration is only definitive upon receipt of full payment. The Organiser reserves the right to refuse or cancel participation as long as no payment has been received.

3.4. In the event of non-payment within the prescribed period, the Organiser reserves the right to:

- refuse or cancel participation;
- allocate the place to another participant;
- charge administrative fees;
- take recovery measures.

3.5. If the invoice is not paid by its due date, default interest at the statutory interest rate is automatically due. In addition, a fixed indemnity of 10% of the outstanding amount, with a minimum of €100, is due. All collection costs, including judicial and extrajudicial costs, are payable by the participant.

3.6. If the participant fails to pay after registration, he/she remains liable for payment of the participation fee, without prejudice to the Organiser's right to refuse participation.

4. Included in the participation fee

4.1. The participation fee includes, depending on the chosen package:

- Hotel accommodation (4 nights) and/or pre-tour accommodation
- Breakfast
- Local transport (public transport)
- Participation in organised activities (incl. Belgian reception)

- Goodie bag (incl. tickets to the Mauritshuis)

4.2. Not included (non-exhaustive list):

- Ticket for the European Conference
- Personal expenses
- Hotel extras (minibar, room service, etc.)
- Individual (travel) insurance
- Transport to/from Belgium (unless expressly stated otherwise)
- Parking in The Hague

5. Role of the Organiser (conference vs. pre-tour)

5.1. For the European Conference in The Hague, the Organiser acts as coordinator of the Belgian delegation and not as organiser of the conference itself.

5.2. For the optional pre-tour in Amsterdam, the Organiser acts as organiser of the programme, but relies on external partners (such as hotels and activity providers).

5.3. The Organiser is not liable for:

- changes to the conference programme
- decisions of third parties
- errors or shortcomings of external service providers

except in the event of intent or gross negligence.

6. Pre-tour Amsterdam

6.1. This pre-tour comprises a separate programme with accommodation and activities, organised by the Organiser in cooperation with external partners.

6.2. The Organiser undertakes to organise these elements to the best of its ability, but cannot be held liable for:

- changes by third parties
- unforeseen circumstances
- limited availability of certain activities

7. Cancellation by the participant

7.1. Cancellations must be made in writing.

7.2. The participation fee depends on the chosen tariff (Flash Sale, Regular Bird, Late Bird), with earlier registrations benefiting from more advantageous prices but stricter cancellation conditions.

7.3. Flash Sale tickets: For registrations made during the Flash Sale period (running from 2 to 6 June 2026, inclusive):

- The registration is final and non-cancellable
- There is no right to a refund, regardless of when cancellation occurs

7.4. Regular Bird tickets: For registrations made during the Regular Bird period (running from 7 June to 31 December 2026, inclusive):

- Up to and including 31 January 2027: refund of 50% of the participation fee
- From 1 February 2027 onwards: no refund possible

7.5. Late Bird tickets: For registrations made during the Late Bird period (running from 1 February to 1 April 2027, inclusive):

- From the moment of registration: no refund possible

7.6. In all cases, costs already incurred by the Organiser or owed to third parties (such as hotels, activity providers or transport companies) remain entirely at the expense of the participant, regardless of the date of cancellation.

7.7. Stricter cancellation conditions may apply to the pre-tour, depending on costs already incurred with external partners.

7.8. A no-show is regarded as a late cancellation and does not entitle the participant to a refund.

8. Changes by the Organiser

8.1. The Organiser reserves the right to:

- modify the programme
- replace certain elements with equivalent alternatives

8.2. This does not give rise to any right to a refund, unless the change is essential.

9. Liability

9.1. The Organiser acts solely as a contractual service provider towards the participant, and organises participation in the Belgian delegation, as well as — where applicable — the pre-tour, with due care.

9.2. The Organiser is only liable for direct damage that is the (thus direct) result of its intent or gross negligence, or that of its appointees.

9.3. The Organiser's liability is in all cases limited to:

- the amount of the participation fee paid by the participant, or
- the amount actually paid out by any insurance held by the Organiser, if this is lower.

9.4. The Organiser is in no event liable for indirect damages, including but not limited to:

- consequential damages
- loss of profit
- loss of opportunity
- loss of enjoyment
- reputational damage
- damage caused by third parties

9.5. Except in cases where the law does not permit it, no person involved in the performance of the agreement, including:

- directors
- volunteers
- employees
- self-employed contributors
- other auxiliary persons

may be held liable extra-contractually by the participant. The participant undertakes not to bring any extra-contractual claim against these persons.

9.6. The limitations and exclusions of liability set out in these general terms and conditions also apply for the benefit of the persons referred to in article 9.5, who are deemed third-party beneficiaries.

9.7. The participant acknowledges that participation in the event and the pre-tour is at his/her own risk.

9.8. The Organiser cannot be held liable for:

- bodily injury
- accidents
- medical incidents

except in the event of intent or gross negligence.

9.9. Nothing in these general terms and conditions excludes liability for:

- intent or gross negligence
- damage resulting from injury to physical or psychological integrity to the extent that such liability cannot be excluded by law.

9.10. The participant indemnifies the Organiser against all third-party claims arising from his/her behaviour.

10. Conduct of participants

10.1. The participant undertakes to:

- behave respectfully
- follow the Organiser's instructions
- not cause any damage to third parties or infrastructure

10.2. In the event of misconduct, the participant may:

- be excluded from (further) participation
- with no right to a refund

11. Damage and costs

11.1. All damage caused by the participant to:

- hotel rooms
- infrastructure
- means of transport

or other goods, will be charged in full to the participant.

11.2. Any additional costs (fines, cleaning, repairs, etc.) are also borne by the participant.

12. Force majeure

12.1. The Organiser is not liable for shortcomings caused by force majeure, such as:

- strikes
- pandemics
- government measures
- transport problems

In such cases, no refund can be guaranteed.

13. Privacy

13.1. The Organiser processes personal data in accordance with the General Data Protection Regulation (EU 2016/679), the Belgian Act of 30 July 2018 on the protection of natural persons with regard to the processing of personal data, and any other applicable legislation on privacy and electronic communications.

13.2. Within the framework of organising the Belgian delegation and the pre-tour, the Organiser acts as data controller.

13.3. The Organiser may process the following personal data, among others:

- first and last name
- contact details (email, telephone number, address)
- date of birth and nationality
- room and accommodation preferences
- billing details
- where applicable, specific information necessary for the organisation (such as dietary requirements)

The participant undertakes to provide only accurate and necessary data.

13.4. Processing takes place exclusively for purposes such as:

- organisation and execution of the event and pre-tour
- hotel bookings and room allocations
- logistical coordination (transport, activities, entrance tickets)
- communication with participants
- invoicing and administration

13.5. Personal data may be passed on to third parties insofar as necessary for the execution of the event, such as:

- hotels
- transport companies
- activity providers
- conference organisers

The Organiser ensures that these third parties only use the personal data to perform their services.

13.6. The Organiser takes appropriate technical and organisational measures to protect personal data against unauthorised access, loss or destruction. Where personal data is transferred outside the European Economic Area, this only takes place subject to appropriate safeguards.

13.7. Personal data is not retained longer than necessary for the purposes for which it was collected, without prejudice to legal retention periods.

13.8. Data subjects have the right of access, rectification, erasure, restriction of processing, portability and objection, as provided for in the GDPR. Requests in this regard can be addressed to the Organiser.

14. Not a package travel arrangement

14.1. The services offered do not constitute a package travel arrangement within the meaning of the applicable legislation. The Organiser acts as coordinator and intermediary for various services.

14.2. The participant expressly acknowledges that the services offered are separate services that are not offered as one integrated journey, and that the Organiser acts as coordinator and intermediary for these services.

14.3. The participant accepts that each service (such as hotel, transport and activities) falls under the responsibility of the respective service provider.

15. Entirety, indivisibility and invalidity

15.1. These general terms and conditions constitute the entire agreement between the Organiser and the participant.

15.2. If any provision (or part thereof) of these general terms and conditions is unenforceable or contrary to any provision of mandatory law, this will not affect the validity and enforceability of the other provisions. Nor will it affect the validity and enforceability of that part of the relevant provision which is not unenforceable or contrary to mandatory law. In such a case, the parties will negotiate in good faith to replace the unenforceable or conflicting provision with an enforceable and legally valid provision that follows as closely as possible the purpose and scope of the original provision.

16. Applicable law and competent court

16.1. These terms are exclusively governed by Belgian law.

16.2. All disputes shall be brought exclusively before the courts of the judicial district of Leuven.